

# Dr. Caitlin McMullin

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## ACADEMIC EMPLOYMENT

- 2021-present **Associate Professor**  
Aalborg University
- 2020-2021 **Postdoctoral Research Fellow**  
Concordia University  
Immigration Research Initiative
- 2018-2019 **Postdoctoral Research Fellow**  
University of Montreal and McGill University  
Centre for Interdisciplinary Research on Montreal
- 2018 **Postdoctoral Research Fellow**  
Université du Québec à Montréal

## VISITING FELLOWSHIP

- 2019 **Visiting Research Fellow** (March – April)  
University of New South Wales Canberra, Australia  
Public Services Research Group

## EDUCATION

- 2018 **PhD Local Government Studies**  
University of Birmingham  
Dissertation: Co-production and the third sector: A comparative study of  
England and France
- 2008 **MSc European Studies**  
London School of Economics
- 2007 **BA Political Science and Sociology**  
McGill University

## PUBLICATIONS

### REFEREED JOURNAL ARTICLES

- McMullin, C. (2021) Transcription and Qualitative Methods: Implications for Third Sector Research. *Voluntas*. <https://rdcu.be/cxyMI>
- McMullin, C., Roy, M., & Curtin, M. (2021) Institutional logics as a framework for understanding third sector development: An analysis of Quebec and Scotland. *Policy & Politics*. <https://bit.ly/DOIpolicypol>.
- McMullin, C. (2021). Challenging the necessity of New Public Governance: Co-production by third sector organizations under different models of public management. *Public Administration*, 99, 5-22. <https://doi.org/10.1111/padm.12672>.
- McMullin, C. (2021) Migrant integration services and coping with the digital divide: Challenges and opportunities of the COVID-19 pandemic. *Voluntary Sector Review*, 12(1), 129-136. <https://bit.ly/DOImigrantintegration>.

- McMullin, C. & Raggo, P. (2020) Leadership and governance in times of crisis: A balancing act for nonprofit boards. *Nonprofit and Voluntary Sector Quarterly*, 49(60), 1182-1190. <https://journals.sagepub.com/doi/10.1177/0899764020964582>.
- McMullin, C. (2019). Co-production and the third sector in France: Governmental traditions and the French conceptualization of participation. *Social Policy & Administration*, 53(2), 295-310. <https://doi.org/10.1111/spol.12482>.
- McMullin, C. & Skelcher, C. (2018). The impact of societal level institutional logics on hybridity: Evidence from nonprofit organizations in England and France. *Voluntas*, 29(5), 911-924. <https://doi.org/10.1007/s11266-018-9996-8>.
- Vickers, I., Lyon, F., Sepulveda, L. & McMullin, C. (2017). Public service innovation and multiple institutional logics: The case of hybrid social enterprise providers of health and wellbeing. *Research Policy*, 46(10), 1755-1768.

### **BOOK CHAPTERS**

- McMullin, C. (2020) Co-production of public services: Institutional barriers to the involvement of citizens in policy implementation. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.
- McMullin, C. (2020) The role of public servants in facilitating local community projects: Citizen-led co-production in Quebec. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.
- McMullin, C. (2018). Co-production and community development in France. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 208–210). New York: Routledge.
- McMullin, C., & Needham, C. (2018). Co-production and healthcare. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 151–160). New York: Routledge.
- Needham, C., & McMullin, C. (2017). Coproduction. In A. Farazmand (Ed.), *Global Encyclopedia of Public Administration, Public Policy, and Governance* (pp. 1–6). Cham: Springer International.

### **OTHER PUBLICATIONS**

- McMullin, C. (2019). The who, what, how and why of co-production of public services. *Government in action: Research and practice*. Paris: Institute of Public Management and Economic Development.
- McMullin, C. (2013). *Lessons for Leadership: The Experience of the Learning and Skills Improvement Service*. London: Public Chairs Forum.
- McMullin, C. & Bird, N. (2012). *Community Rights Made Real*. London: Urban Forum.

### **GRANTS AND AWARDS**

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|------|---|
| 2020 | Volcker Junior Scholar Research Award, American Political Science Association (\$3,000 USD) |
| 2020 | Postdoctoral Fellowship, Immigration Research Initiative (\$53,000 CAD)                     |

*Project: Co-producing migrant integration services during challenging times: Approaches in Montreal and Glasgow*

- 2019 Emerging Scholars Award, Association for Research on Nonprofit Organizations and Voluntary Action
- 2019 Small Research Grant, American Political Science Association (\$2,500 USD)  
*Project: Co-production and sustainability: How do co-production approaches evolve over time?*
- 2019 Travel Grant, American Political Science Association (\$400 USD)
- 2019 Mobility Grant, Centre for Interdisciplinary Research on Montreal & International Association of Quebec Studies (\$2,500 CAD)
- 2019 Research Grant, International Association of Quebec Studies (\$1,900 CAD)
- 2018 Bank of Montreal Postdoctoral Fellowship in Montreal Studies, Centre for Interdisciplinary Research on Montreal (\$45,000 CAD)  
*Project: 'Faire Ensemble': The co-creation of community projects*
- 2016 School of Government and Society Fieldwork Grant, University of Birmingham (£1,000)

## **INVITED TALKS**

- 2021 'Le co-design des politiques publiques appliqué aux services', Forum sur l'intégration, online (29 April).
- 2019 'Financial mechanisms and the social economy ecosystem in Quebec', International Labour Organization Academy on Social and Solidarity Economy, Turin, Italy (June 6).
- 2019 "'We're not there to lead": The role of professionals in citizen-led co-production', Public Services Research Group, University of New South Wales Canberra (April 4).
- 2018 'Rules, practices and narratives: Why and how do nonprofits co-produce services with community members?', School of Public Policy and Administration, Carleton University, Ottawa, Canada (November 30).

## **SELECTED CONFERENCE PRESENTATIONS**

- 2021 'Co-production of migrant integration services: Challenges and opportunities of online service provision', *International Research Society for Public Management Annual Conference* (April 20-23).
- 2020 'Co-production and sustainability: How do co-production projects evolve over time?', *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 12-14).
- 2019 'Community, identity and nonprofits in stateless nations: The development of parallel third sector ecosystems in Scotland and Quebec' (with Michael Roy), *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 21-23).

- 2019 'Individual, group and collective co-production: The role of public value in motivating co-production practices', *American Political Science Association Annual Conference* (Aug 29 – Sept 1).
- 2019 'Facilitating public participation, co-production and self-organization: A comparative discussion of three approaches to citizen involvement' (with Laurence Bherer), *International Conference on Public Policy* (June 26-28).
- 2019 'Models of public management and co-production by nonprofit organizations: Evidence from three countries', *International Research Society for Public Management Annual Conference* (April 16-18).  
*Nominated for Christopher Pollitt Best Conference Paper Award*
- 2018 'Nonprofit hybrids and advocacy: Evidence from organizations in France, England and Quebec' (with Caroline Patsias), *Rethinking Cross-Sector Social Innovation*, Social Innovation and Change Initiative, Harvard (April 6-7).
- 2017 'The concept of co-production and the nonprofit sector: Understanding differences in the English and French traditions' (in French), *Centre for research on social innovation annual conference*, Montreal (April 6-7).

## COMMUNITY INVOLVEMENT & OUTREACH

- 2021 Working group member, Les Services Publics Partagés (France)
- 2020 Presentation and blog post on 'Migrant integration services and online service delivery' for South East Integration Network, Glasgow, UK (9 Feb).
- 2019 Zoom seminar on 'Citizen-led co-production in Quebec' with CoLab Dudley, Dudley, UK (12 August).
- 2019 Seminar on 'Community development in Quebec, England and France', ACT Community Development Peer Network, Canberra, Australia (10 April).
- 2018-2020 Action group member, Décider Rosemont Ensemble, Montreal, Canada.

## SERVICE TO THE PROFESSION

Board member: Association for Research on Nonprofit Organizations and Voluntary Action section on Public Policy, Politics and Law (2019-present)

Associate Editor: *Local Government Studies* (2016-2018)

Reviewer: *Administration & Society*, *Development Studies Research*, *Governance*, *Journal of Business Ethics*, *Journal of Health Organization and Management*, *Nonprofit and Voluntary Sector Quarterly*, *Public Management Review*, *Voluntas*, *Voluntary Sector Review*

## LANGUAGES

English – native speaker

French – full professional fluency (DALF C2 passed June 2016)

Spanish – intermediate