

Dr. Caitlin McMullin

cnmm@dps.aau.dk

ACADEMIC EMPLOYMENT

- 2021-present **Associate Professor**
Aalborg University
- 2020-2021 **Postdoctoral Research Fellow**
Concordia University
Immigration Research Initiative
- 2018-2019 **Postdoctoral Research Fellow**
University of Montreal and McGill University
Centre for Interdisciplinary Research on Montreal
- 2018 **Postdoctoral Research Fellow**
Université du Québec à Montréal

VISITING FELLOWSHIP

- 2019 **Visiting Research Fellow** (March – April)
University of New South Wales Canberra, Australia
Public Services Research Group

EDUCATION

- 2018 **PhD Local Government Studies**
University of Birmingham
Dissertation: Co-production and the third sector: A comparative study of
England and France
- 2008 **MSc European Studies**
London School of Economics
- 2007 **BA Political Science and Sociology**
McGill University

PUBLICATIONS

REFEREED JOURNAL ARTICLES

- McMullin, C. (2021). Challenging the necessity of New Public Governance: Co-production by third sector organizations under different models of public management. *Public Administration*, 99, 5-22.
- McMullin, C. (2021) Migrant integration services and coping with the digital divide: Challenges and opportunities of the COVID-19 pandemic. *Voluntary Sector Review*.
- McMullin, C. & Raggio, P. (2020) Leadership and governance in times of crisis: A balancing act for nonprofit boards. *Nonprofit and Voluntary Sector Quarterly*, 49(60), 1182-1190.
- McMullin, C. (2019). Co-production and the third sector in France: Governmental traditions and the French conceptualization of participation. *Social Policy & Administration*, 53(2), 295-310.

McMullin, C. & Skelcher, C. (2018). The impact of societal level institutional logics on hybridity: Evidence from nonprofit organizations in England and France. *Voluntas*, 29(5), 911-924.

Vickers, I., Lyon, F., Sepulveda, L. & McMullin, C. (2017). Public service innovation and multiple institutional logics: The case of hybrid social enterprise providers of health and wellbeing. *Research Policy*, 46(10), 1755-1768.

BOOK CHAPTERS

McMullin, C. (2020) Co-production of public services: Institutional barriers to the involvement of citizens in policy implementation. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.

McMullin, C. (2020) The role of public servants in facilitating local community projects: Citizen-led co-production in Quebec. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.

McMullin, C. (2018). Co-production and community development in France. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 208–210). New York: Routledge.

McMullin, C., & Needham, C. (2018). Co-production and healthcare. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 151–160). New York: Routledge.

Needham, C., & McMullin, C. (2017). Coproduction. In A. Farazmand (Ed.), *Global Encyclopedia of Public Administration, Public Policy, and Governance* (pp. 1–6). Cham: Springer International.

OTHER PUBLICATIONS

McMullin, C. (2019). The who, what, how and why of co-production of public services. *Government in action: Research and practice*. Paris: Institute of Public Management and Economic Development.

McMullin, C. (2013). *Lessons for Leadership: The Experience of the Learning and Skills Improvement Service*. London: Public Chairs Forum.

McMullin, C. & Bird, N. (2012). *Community Rights Made Real*. London: Urban Forum.

GRANTS AND AWARDS

2020 Volcker Junior Scholar Research Award, American Political Science Association (\$3,000 USD)

2020 Postdoctoral Fellowship, Immigration Research Initiative (\$53,000 CAD)
Project: Co-producing migrant integration services during challenging times: Approaches in Montreal and Glasgow

2019 Emerging Scholars Award, Association for Research on Nonprofit Organizations and Voluntary Action

2019 Small Research Grant, American Political Science Association (\$2,500 USD)
Project: Co-production and sustainability: How do co-production approaches evolve over time?

- 2019 Travel Grant, American Political Science Association (\$400 USD)
- 2019 Mobility Grant, Centre for Interdisciplinary Research on Montreal & International Association of Quebec Studies (\$2,500 CAD)
- 2019 Research Grant, International Association of Quebec Studies (\$1,900 CAD)
- 2018 Bank of Montreal Postdoctoral Fellowship in Montreal Studies, Centre for Interdisciplinary Research on Montreal (\$45,000 CAD)
Project: 'Faire Ensemble': The co-creation of community projects
- 2016 School of Government and Society Fieldwork Grant, University of Birmingham (£1,000)
- 2015 Institute of Local Government Studies Research Grant, University of Birmingham (£950)

INVITED TALKS

- 2019 'Financial mechanisms and the social economy ecosystem in Quebec', International Labour Organization Academy on Social and Solidarity Economy, Turin, Italy (June 6).
- 2019 "'We're not there to lead": The role of professionals in citizen-led co-production', Public Services Research Group, University of New South Wales Canberra (April 4).
- 2018 'Rules, practices and narratives: Why and how do nonprofits co-produce services with community members?', School of Public Policy and Administration, Carleton University, Ottawa, Canada (November 30).

SELECTED CONFERENCE PRESENTATIONS

- 2021 'Co-production of migrant integration services: Challenges and opportunities of online service provision', *International Research Society for Public Management Annual Conference* (April 20-23).
- 2020 'Co-production and sustainability: How do co-production projects evolve over time?', *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 12-14).
- 2020 'Institutional logics as a framework for understanding sub-national third sector ecosystems: An analysis of Quebec and Scotland', *ANSER-ARES Conference* (June 3-5).
- 2019 'Community, identity and nonprofits in stateless nations: The development of parallel third sector ecosystems in Scotland and Quebec' (with Michael Roy), *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 21-23).
- 2019 'Individual, group and collective co-production: The role of public value in motivating co-production practices', *American Political Science Association Annual Conference* (Aug 29 – Sept 1).

- 2019 'Facilitating public participation, co-production and self-organization: A comparative discussion of three approaches to citizen involvement' (with Laurence Bherer), *International Conference on Public Policy* (June 26-28).
- 2019 'Models of public management and co-production by nonprofit organizations: Evidence from three countries', *International Research Society for Public Management Annual Conference* (April 16-18).
Nominated for Christopher Pollitt Best Conference Paper Award
- 2018 'Nonprofit hybrids and advocacy: Evidence from organizations in France, England and Quebec' (with Caroline Patsias), *Rethinking Cross-Sector Social Innovation*, Social Innovation and Change Initiative, Harvard (April 6-7).
- 2017 'The concept of co-production and the nonprofit sector: Understanding differences in the English and French traditions' (in French), *Centre for research on social innovation annual conference*, Montreal (April 6-7).
- 2016 'How institutional logics shape co-production practices: Evidence from community regeneration organizations in England and France', *International Institute of Administrative Sciences Study Group on Co-production* (June 13-14).

TEACHING EXPERIENCE

Carleton University

Nonprofit Policy and Legal Environment, Master of Philanthropy and Nonprofit Leadership (online, summer 2020)

Qualitative Research Methods, Sociology graduate course (winter 2020)

Organizational Development, Master of Philanthropy and Nonprofit Leadership (1-week intensive, summer 2019)

Telfer School of Management, University of Ottawa

Organizational Change, undergraduate course (winter 2020)

RESEARCH EXPERIENCE

2013-2017 **Research Assistant**
University of Birmingham
Institute of Local Government Studies and Department of Management

2012-2014 **Research Assistant**
Middlesex University
Center for Enterprise and Economic Development Research
The role of mutuals in public service innovation

ADDITIONAL PROFESSIONAL EXPERIENCE

2013-present **Consultant researcher**
Financial mechanisms for Innovative Social and Solidarity Economy Ecosystems, Local researcher for Quebec case study (International Labour Organization)
Lessons for leadership: The experience of the Learning and Skills Improvement Service (Public Chairs Forum, UK)

2010-2012 **Research and Policy Officer**
Urban Forum (London, UK)

2008-2010 **Policy Assistant**
Centre for Local Democracy
Local Government Information Unit (London, UK)

COMMUNITY INVOLVEMENT & OUTREACH

2020 Presentation and blog post on ‘Migrant integration services and online service delivery’ for South East Integration Network, Glasgow, UK (9 Feb).

2019 Zoom seminar on ‘Citizen-led co-production in Quebec’ with CoLab Dudley, Dudley, UK (12 August).

2019 Seminar on ‘Community development in Quebec, England and France’, ACT Community Development Peer Network, Canberra, Australia (10 April).

2018-2020 Action group member, Décider Rosemont Ensemble, Montreal, Canada.

SERVICE TO THE PROFESSION

Board member: Association for Research on Nonprofit Organizations and Voluntary Action section on Public Policy, Politics and Law (2019-present)

Associate Editor: *Local Government Studies* (2016-2018)

Reviewer: *Administration & Society, Development Studies Research, Governance, Journal of Business Ethics, Journal of Health Organization and Management, Nonprofit and Voluntary Sector Quarterly, Public Management Review, Voluntas, Voluntary Sector Review*

LANGUAGES

English – native speaker

French – full professional fluency (DALF C2 passed June 2016)

Spanish – intermediate spoken and written