

# Dr. Caitlin McMullin

S-H 1225-42, Henry F. Hall Building  
1455 De Maisonneuve Blvd. W.  
Montreal, QC H3G 1M8  
caitlin.mcmullin@concordia.ca

## ACADEMIC EMPLOYMENT

- 2020-present **Postdoctoral Research Fellow**  
Concordia University  
Immigration Research Initiative
- 2018-2019 **Postdoctoral Research Fellow**  
University of Montreal and McGill University  
Centre for Interdisciplinary Research on Montreal
- 2018 **Postdoctoral Research Fellow**  
Université du Québec à Montréal

## VISITING FELLOWSHIP

- 2019 **Visiting Research Fellow** (March – April)  
University of New South Wales Canberra, Australia  
Public Services Research Group

## EDUCATION

- 2018 **PhD Local Government Studies**  
University of Birmingham  
Dissertation: Co-production and the third sector: A comparative study of  
England and France
- 2008 **MSc European Studies**  
London School of Economics
- 2007 **BA Political Science and Sociology**  
McGill University

## PUBLICATIONS

### REFEREED JOURNAL ARTICLES

- McMullin, C. (forthcoming) Migrant integration services and coping with the digital divide: Challenges and opportunities of the COVID-19 pandemic. *Voluntary Sector Review*.
- McMullin, C. & Raggio, P. (2020) Leadership and governance in times of crisis: A balancing act for nonprofit boards. *Nonprofit and Voluntary Sector Quarterly*.  
<https://journals.sagepub.com/doi/10.1177/0899764020964582>.
- McMullin, C. (2020). Challenging the necessity of New Public Governance: Co-production by third sector organizations under different models of public management. *Public Administration*. <https://doi.org/10.1111/padm.12672>.
- McMullin, C. (2019). Co-production and the third sector in France: Governmental traditions and the French conceptualization of participation. *Social Policy & Administration*, 53(2), 295-310.

McMullin, C. & Skelcher, C. (2018). The impact of societal level institutional logics on hybridity: Evidence from nonprofit organizations in England and France. *Voluntas*, 29(5), 911-924.

Vickers, I., Lyon, F., Sepulveda, L. & McMullin, C. (2017). Public service innovation and multiple institutional logics: The case of hybrid social enterprise providers of health and wellbeing. *Research Policy*, 46(10), 1755-1768.

### **BOOK CHAPTERS**

McMullin, C. (2020) Co-production of public services: Institutional barriers to the involvement of citizens in policy implementation. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.

McMullin, C. (2020) The role of public servants in facilitating local community projects: Citizen-led co-production in Quebec. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.

McMullin, C. (2018). Co-production and community development in France. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 208–210). New York: Routledge.

McMullin, C., & Needham, C. (2018). Co-production and healthcare. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 151–160). New York: Routledge.

Needham, C., & McMullin, C. (2017). Coproduction. In A. Farazmand (Ed.), *Global Encyclopedia of Public Administration, Public Policy, and Governance* (pp. 1–6). Cham: Springer International.

### **OTHER PUBLICATIONS**

McMullin, C. (2019). The who, what, how and why of co-production of public services. *Government in action: Research and practice*. Paris: Institute of Public Management and Economic Development.

McMullin, C. (2013). *Lessons for Leadership: The Experience of the Learning and Skills Improvement Service*. London: Public Chairs Forum.

McMullin, C. & Bird, N. (2012). *Community Rights Made Real*. London: Urban Forum.

### **WORKS IN PROGRESS**

McMullin, C. Paper on public value motivations and co-production (revise and resubmit at *Voluntas*)

McMullin, C. 'We're not there to lead': Complementary roles for professional co-producers' (submitted to special issue of *Local Government Studies*)

McMullin, C. Transcription and qualitative methods: Implications for third sector research (abstract selected for special issue of *Voluntas*)

McMullin, C. Nonprofits and co-production: The logics that guide practitioner/citizen collaboration. (Book project)

Raggio P. and McMullin, C. Organizational change and the shift to online teaching.

## GRANTS AND AWARDS

- 2020 Volcker Junior Scholar Research Award, American Political Science Association (\$3,000 USD)
- 2020 Postdoctoral Fellowship, Immigration Research Initiative (\$53,000 CAD)  
*Project: Co-producing immigrant integration services during challenging times: Approaches in Montreal and Glasgow*
- 2019 Emerging Scholars Award, Association for Research on Nonprofit Organizations and Voluntary Action
- 2019 Small Research Grant, American Political Science Association (\$2,500 USD)  
*Project: Co-production and sustainability: How do co-production approaches evolve over time?*
- 2019 Travel Grant, American Political Science Association (\$400 USD)
- 2019 Mobility Grant, Centre for Interdisciplinary Research on Montreal & International Association of Quebec Studies (\$2,500 CAD)
- 2019 Research Grant, International Association of Quebec Studies (\$1,900 CAD)
- 2018 Bank of Montreal Postdoctoral Fellowship in Montreal Studies, Centre for Interdisciplinary Research on Montreal (\$45,000 CAD)  
*Project: 'Faire Ensemble': The co-creation of community projects*
- 2017 School of Government and Society Conference Grant, University of Birmingham (£462)
- 2016 School of Government and Society Fieldwork Grant, University of Birmingham (£1,000)
- 2015 School of Government and Society Conference Grant, University of Birmingham (£366)
- 2015 Institute of Local Government Studies Research Grant, University of Birmingham (£950)
- 2014 Institute of Local Government Studies Conference Grant, University of Birmingham (£630)

## INVITED TALKS

- 2019 'Financial mechanisms and the social economy ecosystem in Quebec', International Labour Organization Academy on Social and Solidarity Economy, Turin, Italy (June 6).
- 2019 "'We're not there to lead": The role of professionals in citizen-led co-production', Public Services Research Group, University of New South Wales Canberra (April 4).
- 2018 'Rules, practices and narratives: Why and how do nonprofits co-produce services with community members?', School of Public Policy and Administration, Carleton University, Ottawa, Canada (November 30).

## SELECTED CONFERENCE PRESENTATIONS

- 2020 'Co-production and sustainability: How do co-production projects evolve over time?', *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 12-14).
- 2020 'Vivre ensemble': Diversity and co-production by nonprofits in francophone cities', *International Third Sector Research Conference* (July 7-10) (rescheduled due to COVID-19) \*
- 2020 'Institutional logics as a framework for understanding sub-national third sector ecosystems: An analysis of Quebec and Scotland', *ANSER-ARES Conference* (June 3-5).
- 2019 'Community, identity and nonprofits in stateless nations: The development of parallel third sector ecosystems in Scotland and Quebec' (with Michael Roy), *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 21-23).
- 2019 'Individual, group and collective co-production: The role of public value in motivating co-production practices', *American Political Science Association Annual Conference* (Aug 29 – Sept 1).
- 2019 'Facilitating public participation, co-production and self-organization: A comparative discussion of three approaches to citizen involvement' (with Laurence Bherer), *International Conference on Public Policy* (June 26-28).
- 2019 'Models of public management and co-production by nonprofit organizations: Evidence from three countries', *International Research Society for Public Management Annual Conference* (April 16-18).  
*Nominated for Christopher Pollitt Best Conference Paper Award*
- 2018 'Nonprofit hybrids and advocacy: Evidence from organizations in France, England and Quebec' (with Caroline Patsias), *Rethinking Cross-Sector Social Innovation, Social Innovation and Change Initiative, Harvard* (April 6-7).
- 2017 'The concept of co-production and the nonprofit sector: Understanding differences in the English and French traditions' (in French), *Centre for research on social innovation annual conference, Montreal* (April 6-7).
- 2016 'How institutional logics shape co-production practices: Evidence from community regeneration organizations in England and France', *International Institute of Administrative Sciences Study Group on Co-production* (June 13-14).

## TEACHING EXPERIENCE

Carleton University

*Nonprofit Policy and Legal Environment, Master of Philanthropy and Nonprofit Leadership* (online, summer 2020)

*Qualitative Research Methods, Sociology graduate course* (winter 2020)

*Organizational Development, Master of Philanthropy and Nonprofit Leadership* (1-week intensive, summer 2019)

Telfer School of Management, University of Ottawa  
*Organizational Change*, undergraduate course (winter 2020)

University of Birmingham, UK  
Teaching Assistant, *Research Methods and Skills*, Political Science undergraduate class  
(2015-2016, 2016-2017)

Teaching Assistant, *Introduction to Social Research*, Political Science graduate class  
(2015)

## RESEARCH EXPERIENCE

2013-2017 **Research Assistant**  
University of Birmingham  
Institute of Local Government Studies and Department of Management  
*An evaluation of Erdington District community planning*, Birmingham City  
Council (2016)  
*Social Security and Family Life* (2015-2017)  
*Connected communities: Redefining service delivery* (2013)

2012-2014 **Research Assistant**  
Middlesex University  
Center for Enterprise and Economic Development Research  
*The role of mutuals in public service innovation*

## ADDITIONAL PROFESSIONAL EXPERIENCE

2013-present **Consultant researcher**  
*Financial mechanisms for Innovative Social and Solidarity Economy  
Ecosystems*, Local researcher for Quebec case study (International Labour  
Organization)  
*Lessons for leadership: The experience of the Learning and Skills  
Improvement Service* (Public Chairs Forum, UK)

2010-2012 **Research and Policy Officer**  
Urban Forum (London, UK)

2008-2010 **Policy Assistant**  
Centre for Local Democracy  
Local Government Information Unit (London, UK)

## COMMUNITY INVOLVEMENT & OUTREACH

2019 Zoom seminar on 'Citizen-led co-production in Quebec' with CoLab  
Dudley, Dudley, UK (August 12).

2019 Seminar on 'Community development in Quebec, England and France', ACT  
Community Development Peer Network, Canberra, Australia (April 10).

2018-present Action group member, Décider Rosemont Ensemble, Montreal, Canada.

## SERVICE TO THE PROFESSION

Board member: Association for Research on Nonprofit Organizations and Voluntary Action  
section on Public Policy, Politics and Law (2019-present)

Associate Editor: *Local Government Studies* (2016-2018)

Reviewer: *Administration & Society, Development Studies Research, Governance, Journal of Business Ethics, Journal of Health Organization and Management, Nonprofit and Voluntary Sector Quarterly, Public Management Review, Voluntas, Voluntary Sector Review*

### **ADDITIONAL TRAINING**

Introduction to Q Methodology, University of Birmingham (2014)

Research Design, University of Birmingham (2013)

Qualitative Data Analysis, University of Surrey (2013)

Introduction to QSR NVivo 9, University of Birmingham (2013)

### **LANGUAGES**

English – native speaker

French – full professional fluency (DALF C2 passed June 2016)

Spanish – intermediate spoken and written

### **TECHNICAL SKILLS**

Blackboard, Brightspace, Canvas and Moodle

QSR NVivo (Windows and Mac)

SPSS

Audio transcription (touch typing speed of 95 words per minute)

### **PROFESSIONAL MEMBERSHIPS**

American Political Science Association

Association for Research on Nonprofit Organizations and Voluntary Action

International Association of Quebec Studies

International Public Policy Association

International Research Society for Public Management

International Society for Third Sector Research