

Dr. Caitlin McMullin

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EDUCATION

- 2018 **PhD Local Government Studies**
University of Birmingham
Dissertation: Co-production and the third sector: A comparative study of England and France
- 2008 **MSc European Studies**
London School of Economics
- 2007 **BA Political Science and Sociology**
McGill University

EMPLOYMENT

- 2020-present **Part-time Professor**
Managing Change (Telfer School of Management, University of Ottawa)
Qualitative Research Methods (Department of Sociology, Carleton University)
- 2018-2019 **Postdoctoral Research Fellow**
Bank of Montreal Postdoctoral Research Fellowship in Montreal Studies
(Centre for Interdisciplinary Research on Montreal, 2018)
Project: *Faire Ensemble*: The co-creation of community projects
- 2018 **Postdoctoral Research Fellow** (Summer)
Université du Québec à Montréal

PUBLICATIONS

REFEREED JOURNAL ARTICLES

- McMullin, C. (2019). Co-production and the third sector in France: Governmental traditions and the French conceptualization of participation. *Social Policy & Administration*, 53(2), 295-310.
- McMullin, C. & Skelcher, C. (2018). The impact of societal level institutional logics on hybridity: Evidence from nonprofit organizations in England and France. *Voluntas*, 29(5), 911-924.
- Vickers, I., Lyon, F., Sepulveda, L. & McMullin, C. (2017). Public service innovation and multiple institutional logics: The case of hybrid social enterprise providers of health and wellbeing. *Research Policy*, 46(10), 1755-1768.

BOOK CHAPTERS

- McMullin, C. (forthcoming) Co-production of public services: Institutional barriers to the involvement of citizens in policy implementation. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.

- McMullin, C. (forthcoming) The role of public servants in facilitating local community projects: Citizen-led co-production in Quebec. In H. Sullivan and H. Dickinson (Eds.), *A Handbook of the Public Servant*, Palgrave Macmillan.
- McMullin, C. (2018). Co-production and community development in France. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 208–210). New York: Routledge.
- McMullin, C., & Needham, C. (2018). Co-production and healthcare. In T. Brandsen, T. Steen, & B. Verschuere (Eds.), *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 151–160). New York: Routledge.
- Needham, C., & McMullin, C. (2017). Coproduction. In A. Farazmand (Ed.), *Global Encyclopedia of Public Administration, Public Policy, and Governance* (pp. 1–6). Cham: Springer International.

BOOK REVIEW

- McMullin, C. (2016). ‘Designing public policy for co-production: theory, practice and change, by Catherine Durose and Liz Richardson’, Reviewed in *Local Government Studies* 42(4), pp. 659-661.

OTHER PUBLICATIONS

- McMullin, C. (2019). The who, what, how and why of co-production of public services. *Government in action: Research and practice*. Paris: Institute of Public Management and Economic Development.
- McMullin, C. (2013). *Lessons for Leadership: The Experience of the Learning and Skills Improvement Service*. London: Public Chairs Forum.
- McMullin, C. & Bird, N. (2012). *Community Rights Made Real*. London: Urban Forum.
- McMullin, C. (2011). *Local Democracy Revisited: The Changing Role of Local Councillors*. London: Urban Forum.

GRANTS AND AWARDS

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|------|---|
| 2019 | Emerging Scholars Award, Association for Research on Nonprofit Organizations and Voluntary Action |
| 2019 | Small Research Grant, American Political Science Association (\$2,500 USD) |
| 2019 | Travel Grant, American Political Science Association (\$400 USD) |
| 2019 | Mobility Grant, Centre for Interdisciplinary Research on Montreal & International Association of Quebec Studies (\$2,500 CAD) |
| 2019 | Research Grant, International Association of Quebec Studies (\$1,900 CAD) |

- 2018 Bank of Montreal Postdoctoral Fellowship in Montreal Studies, Centre for Interdisciplinary Research on Montreal, McGill University (\$45,000 CAD)
- 2017 School of Government and Society Conference Award, University of Birmingham (£462)
- 2016 School of Government and Society Fieldwork Award, University of Birmingham (£1,000)
- 2015 School of Government and Society Conference Award, University of Birmingham (£366)
- 2015 Institute of Local Government Studies Research Award, University of Birmingham (£950)
- 2014 Institute of Local Government Studies Conference Award, University of Birmingham (£630)

INVITED TALKS

- 2019 ‘Financial mechanisms and the social economy ecosystem in Quebec’, International Labour Organization Academy on Social and Solidarity Economy, Turin, Italy (June 6).
- 2019 “‘We’re not there to lead’”: The role of professionals in citizen-led co-production’, Public Services Research Group, University of New South Wales Canberra (April 4).
- 2018 ‘Rules, practices and narratives: Why and how do nonprofits co-produce services with community members?’, School of Public Policy and Administration, Carleton University, Ottawa, Canada (November 30).

CONFERENCE PRESENTATIONS

- 2019 ‘Community, identity and nonprofits in stateless nations: The development of parallel third sector ecosystems in Scotland and Quebec’ (with Michael Roy), *Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference* (Nov 21-23).
- 2019 ‘Individual, group and collective co-production: The role of public value in motivating co-production practices’, *American Political Science Association Annual Conference* (Aug 29 – Sept 1).
- 2019 ‘Facilitating public participation, co-production and self-organization: A comparative discussion of three approaches to citizen involvement’ (with Laurence Bherer), *International Conference on Public Policy* (June 26-28).
- 2019 ‘Models of public management and co-production by nonprofit organizations: Evidence from three countries’, *International Research Society for Public Management Annual Conference* (April 16-18).
Nominated for Christopher Pollitt Best Conference Paper Award

- 2018 'Nonprofit hybrids and advocacy: Evidence from organizations in France, England and Quebec' (with Caroline Patsias), *Rethinking Cross-Sector Social Innovation*, Social Innovation and Change Initiative, Harvard (April 6-7).
- 2017 'The concept of co-production and the nonprofit sector: Understanding differences in the English and French traditions' (in French), *Centre for research on social innovation (CRISES) annual conference*, Montreal (April 6-7).
- 2016 'How institutional logics shape co-production practices: Evidence from community regeneration organizations in England and France', *International Institute of Administrative Sciences Study Group on Co-production* (June 13-14).
- 2015 'Conceptualizing co-production and the third sector: Understanding divergences in the English and French participation traditions', *International Institute of Administrative Sciences Study Group on Co-production* (June 8-9).
- 2015 'Governance, institutions and co-production: Understanding contextual differences between England and France', *International Research Society for Public Management Annual Conference* (March 30 – April 1).
- 2014 'Co-production and hybridity: The case of public service social enterprises', *Policy & Politics Annual Conference* (Sept 16-17).

DEPARTMENTAL TALKS AND WORKSHOPS

- 2019 'Models of public management and co-production by non-profits: Evidence from Quebec, France, and England' (in French), University of Montreal (February 21).
- 2017 'Strengthening local democracy and improving public outcomes: The potential of public participation and co-production', University of Birmingham (July 17-18).
- 2015 'Conceptualizing co-production and the third sector', University of Birmingham School of Government Postgraduate Colloquium (May 12).

OTHER TEACHING EXPERIENCE

Contract Instructor, Carleton University

Organizational Development, Master of Philanthropy and Nonprofit Leadership (2019)

Graduate Teaching Assistant, University of Birmingham

Research Methods and Skills, Political Science undergraduate class (2015-2016, 2016-2017)

Introduction to Social Research, Political Science graduate class (2015)

RESEARCH EXPERIENCE

- 2019 **Visiting Research Fellow** (March – April)
Public Services Research Group
University of New South Wales Canberra, Australia

- 2013-2017 **Research Assistant**
 University of Birmingham
 Institute of Local Government Studies and Department of Management
An evaluation of Erdington District community planning, Birmingham City Council
 (2016)
Social Security and Family Life (2015-2017)
Connected communities: Redefining service delivery (2013)
- 2012-2014 **Research Assistant**
 Center for Enterprise and Economic Development Research
 Middlesex University
The role of mutuals in public service innovation

ADDITIONAL PROFESSIONAL EXPERIENCE

- 2013-present **Consultant researcher**
Financial mechanisms for Innovative Social and Solidarity Economy Ecosystems, Local
 researcher for Quebec case study (International Labour Organization)
Lessons for leadership: The experience of the Learning and Skills Improvement Service
 (Public Chairs Forum)
- 2010-2012 **Research and Policy Officer**
 Urban Forum (London, UK)
- 2008-2010 **Policy Assistant**
 Centre for Local Democracy
 Local Government Information Unit (London, UK)

SERVICE TO THE PROFESSION

- Board member: Association for Research on Nonprofit Organizations and Voluntary Action
 section on Public Policy, Politics and Law (2019-present)
- Associate Editor: *Local Government Studies* (2016-2018)
- Reviewer: *Public Management Review*, *Voluntas*, *Journal of Business Ethics*, *Development Studies Research*,
Voluntary Sector Review

ADDITIONAL TRAINING

- EMES International PhD Summer School in Social Entrepreneurship, Social Economy and
 Solidarity Economy, Timisoara, Romania (2014)
- Introduction to Q Methodology, University of Birmingham (2014)
- Qualitative Data Analysis, University of Surrey (2013)
- Introduction to QSR NVivo 9, University of Birmingham (2013)

LANGUAGES

English – native speaker

French – full professional fluency (DALF C2 passed June 2016)

TECHNICAL SKILLS

Blackboard, Canvas, Moodle and Panopto

QSR NVivo (Windows and Mac)

SPSS

Audio transcription (touch typing speed of 95 words per minute)

PROFESSIONAL MEMBERSHIPS

American Political Science Association

Association for Research on Nonprofit Organizations and Voluntary Action

Institute of Public Administration of Canada

International Association of Quebec Studies

International Public Policy Association

International Research Society for Public Management